



**North Carolina Department of Health and Human Services
Division of Aging and Adult Services**

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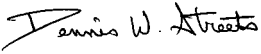
Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Dennis W. Streets
Director

November 21, 2006

MEMORANDUM

To: AAA Directors

From: Dennis W. Streets 

Subject: Delay in Web-Based ARMS

My memorandum, dated August 25, informed you that the proposed Web-based Aging Resources Management System (ARMS) would be delayed until December 1, 2006. We had actually hoped the system would be completed by the Division of Information Management prior to this date. Although good progress has been made, unfortunately, as of today, we have received word from DIRM that the December 1 deadline will not be met. This delay is due to unforeseen obstacles totally out of our control.

With this said, we stand firm that we must assure adequate time for testing and training. No training of users will be scheduled until the system is thoroughly tested and training documents are finalized.

Thank you in advance for your support and continued patience during this time of transition.